



Volunteer role description

Cat match volunteer

Cats Protection is the UK's leading feline welfare charity and our vision is a world where every cat is treated with kindness and an understanding of its needs.

Cats are at the centre of everything we do and our main objectives are: homing, neutering and educating people about cats and their care.

We help thousands of cats across the UK each year thanks to our network of dedicated volunteers, employees and supporters.

A bit about this role

At Cats Protection we find thousands of perfect matches between people and cats every year. Our cat match volunteers provide the support, information and guidance needed to match the right person to the right feline friend.

What can you expect to be doing?

- Being part of a team that identifies suitable homes for cats in care
- Providing potential adopters with basic cat care information
- Completing homing questionnaires with potential adopters 'virtually', as well as face to face, which may involve visiting the homes of potential adopters
- Carrying out follow up communications if required
- Using online map searches to match cats and kittens to new homes
- Free text as bullet points

What are the benefits to you and the cats?

You will develop new skills, expand your knowledge and make a significant contribution to improving the lives of cats and kittens by making sure they find loving and caring homes. You will also meet new people, make new friends and be part of a dedicated team of volunteers.

We are looking for someone with

- Basic knowledge of cats and cat care
- An understanding of suitable homing environments for cats
- Good interpersonal and communication skills
- Good level of record keeping and administration skills
- Good IT skills
- Access to a PC/mobile device
- Patience and the ability to deal with sensitive situations
- A valid driving licence and access to a vehicle (would be an advantage)

Time expectation

Our cat match volunteers usually spend 2 to 3 hours a week in this role which is flexible and can be shared by more than one volunteer if needed.

Support, guidance and keeping you safe

At Cats Protection we believe our volunteers should be happy and confident in their roles. We provide support and guidance from our National Cat Centre and through our regional and local volunteer groups and teams. We offer engaging online and face-to-face training, expenses and have policies and processes to help volunteers get the most out of their time with us.

The wellbeing of our people is important and at Cats Protection we are committed to safeguarding children, adults at risk and all those that we come into contact with as part of our activities.

Thank you for joining us and sharing in this commitment and for everything you will do during your time with Cats Protection.

If you would like to find out more about this role, please contact: Insert name and contact details here.

